

May 10, 2010

Don DeRosa
President

Dear President DeRosa:

This memorandum includes as an attachment for your information the insightful program review team report by the review team for Student Health Services in response to the program review conducted during the spring of 2010. The division of Student Life is particularly grateful for the engaged and productive committee members and the leadership of Professor Joe Woefel, whose expertise and team management clearly benefitted the thorough review and the useful team report.

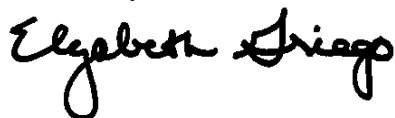
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The program review came at a fortuitous time for us as it revealed many significant concerns of which we were only partially aware. The changes in health services have already been significant, starting with the termination of the Director of Health Services. Most of the recommendations of the review team do not require additional resources but will require additional study and review by staff.

The action plan for health services is to confirm the new Director for Health Services and then conduct a thorough review of policies and procedures, guided by the recommendations of the review team and the advice of experienced professionals at Saint Joseph's Medical Center. We hope to bring recommendations for resources to the Institutional Priorities Committee in the future, following the conclusion of that review. The sorting out of staffing concerns and the improvement of current practices will take some time following the consequential action taken following the program review, including the removal of the director.

Sincerely,



Elizabeth Griego

Enclosure