

PACIFIC LEARNING + DEVELOPMENT

FAQs for Bridge

Q: How can I access Bridge (myLearning) – Learning Management System?

A: Shortcut: go.pacific.edu/mylearning or on the My Learning page on the Pacific Learning and Development site.

Q: Does Bridge support all browsers?

A: Yes (However, it only supports that last 2 versions of the browsers)

Q: What courses are in the Learning Library?

A: Any eLearning and Live – Instructor – Led courses available for all audiences

Q: How do I register for an elearning course?

A: If you are assigned an elearning course, it will be in your My Learning on your dashboard. If you want to browse the Learning Library and take an elearning, just select the course you want.

Q: How do I register for a Live-Instructor-Led course?

A: If you are assigned a course it will be in your My Learning on your dashboard. If you want to browse the Learning Library and take a Live-Instructor-Led course, select the course and follow the link. You will then receive an email to select the session you would like to attend. Once you select the session, you will be registered.

Q: Can I run a report for my elearning courses?

A: Yes, completed courses will reside in the learners own transcript. If you are a manager, you may run a report for all of your staff by using the Reports option while operating as the Manager designation in Bridge.

Select Tools 

Select Reports 

Select the Reports dropdown to select the report you want:

1. Sign-In Report
2. Overdue Learners Report
3. Completed Learners Report

Q: What email notifications can I expect?

A: You will receive a series of email from Bridge.

1. When you are adding into Bridge you will receive an email from Bridge
2. When you register for a course you will receive an email from Bridge
3. When you complete a course you will receive an email from Bridge
4. If you are nearing the course date or due date you will receive an email from Bridge
5. If you are overdue on a course you will receive an email form Bridge

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6. If the course had any attachments, you will receive an email with the attachments from Bridge

Q: How do I Sign-In to Bridge?


A: Bridge will use Single Sign On.


Q: Can I use my smart phone or tablet to access training in Bridge?

A: Yes, all training has been designed to work on computers, mobile devices and tablets

Q: How do I cancel my registration in a Live-Instructor-Led course?


A: Go to your My Learning on your dashboard. In the Up Next section, you will have the option to select

the Reschedule button.  From there, you will have the option to select the Unregister

button.  If you would like to select a new session at this time you may.

Q: How do I reschedule a Live-Instructor-Led course?

A: Go to your My Learning on your dashboard. In the Up Next section, you will the option to select the

Reschedule button.  You will now be able to select a different session.

Q: Who can I contact if I have issues?

A: Assessment, Training and Technology:

Phone – 209-946-2097

Email – StaffDevelopment@pacific.edu

Q: What happened to my transcripts from the old Learning Management System – My Learning?

A: Don't worry. All of your transcripts have been archived and saved. If you need your transcript contact Assessment, Training and Technology.