

Dear College of the Pacific first-year students, Class of 2024,

I had very much hoped that we would have been able to welcome you to our lovely campus in person at our opening Convocation, but we could not ensure that all would be well, and so we welcome you in as many safe ways as possible! I know that you will be meeting with your faculty adviser next week and any questions you have from here on out, do not hesitate to contact them.

I want you to know that everyone who works in the Dean's Office is here to help you negotiate your Fall 2020 online academic life at Pacific:

- **General questions:**

I am available to answer questions you and your family might have about classes and faculty (rfraden@pacific.edu). My assistant, Sherry Haley, can help set up phone/Zoom appointments (shaley@pacific.edu, 209-946-2452). Senior Associate Dean Jongeward (gjongeward@pacific.edu) will help with any academic questions you may have if I am unavailable.

- **Courses and grades:**

Associate Dean Hernandez (mhernandez@pacific.edu) will help with COP Courses and Standards petitions; COP FERPA process; Self-Designed Major and Thematic Minor programs; assisting students on academic probation; review of COP academic regulations; connecting students with campus support services including Career Resource Center, care managers and academic advising; and assisting exploratory students.

- **Registration and student services questions:**

Ms. Ferrill is COP's academic information specialist (eferrill@pacific.edu). She will help with COP Courses and Standards add/late withdrawal petition process; petition for overload of units; questions about the evaluation of degree requirements; change of program/major process; course adjustment forms; review of COP academic regulations; and provide information about contacting other campus offices to support student success.

Your academic classes have been chosen for you according to your wishes. Classes will be held at regular times and class discussions, tests, group work all will be conducted almost as if you were sitting in seats on campus.

Stay tuned for all of our programming we are devising that will introduce you to faculty and their passions (for training show dogs! writing mystery novels! making movies! cooking noodles).

Each department and each class you are enrolled in will be making sure that you will be able to make connections: in study groups, in student clubs, and in sessions with our alumni. Because college is not just about learning what your professor knows, it is also about learning from other students, learning together, and then discovering what more you wish to learn, with whom, and how.

We all stand by ready and eager to welcome you to Pacific and learn who you are and help you figure out who you might wish to become!

Rena Fraden
Dean, College of the Pacific