

Dear College of the Pacific students, Classes of 2021, 2022 and 2023:

Events beyond our control have conspired against us meeting as we would have liked face to face on our beautiful campus. Your faculty adviser will be reaching out to you next week to answer any questions. Please don't hesitate to reach out to them at any time.

Classes will be held at regular times and class discussions, tests, group work all will be conducted almost as if you were sitting in seats on campus. Faculty are trained in remote teaching and how to build community online; they will be clear on their syllabi what their turn around will be on email questions; they will do everything possible to make learning interactive and personal; all departments will be increasing the kinds of support you might want from student tutors, academic advisors, graduate assistants.

Each department and each class you are enrolled in will be making sure that you will be able to make connections: in study groups, in student clubs, and in sessions with our alumni. We know that college is not just about learning what your professor knows; it is about also learning from other students, learning together, and then discovering what more you wish to learn, with whom, and how.

Stay tuned for all our additional programming we are devising that will introduce you to faculty and their passions (for training show dogs! writing mystery novels! making movies! cooking noodles!).

- **General questions:**

I am available to answer questions you and your family might have about classes and faculty (rfraden@pacific.edu). My assistant, Sherry Haley, can help set up phone/Zoom appointments (shaley@pacific.edu, 209-946-2452). Senior Associate Dean Jongeward (gjongeward@pacific.edu) will help with any academic questions you may have if I am unavailable.

- **Courses and grades:**

Associate Dean Hernandez (mhernandez@pacific.edu) will help with COP Courses and Standards petitions; COP FERPA process; Self-Designed Major and Thematic Minor programs; assisting students on academic probation; review of COP academic regulations; connecting students with campus support services including Career Resource Center, care managers and academic advising; and assisting exploratory students.

- **Registration and student services questions:**

Ms. Ferrill is COP's academic information specialist (eferrill@pacific.edu). She will help with COP Courses and Standards add/late withdrawal petition process; petition for overload of units; questions about the evaluation of degree requirements; change of program/major process; course adjustment forms; review of COP academic regulations; and provide information about contacting other campus offices to support student success.

On even the best of well-planned trips you may have to take a detour or encounter an obstacle. College in 2020 has certainly delivered plenty of both. But we all stand by ready and eager to welcome you back to Pacific and help you continue on your journey. We'll learn differently but we'll still learn together. We pledge to support you in all ways.

Rena Fraden
Dean, College of the Pacific