

assist america®

Assist America
202 Carnegie Center
Suite 302A
Princeton, NJ 08540

(609) 921-0868
www.assistamerica.com

Emergency Travel Assistance and Identity Theft Protection are not insurance.

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Group insurance policies are underwritten by Sun Life Assurance Company of Canada (Wellesley Hills, MA) in all states, except New York, under Policy Form Series 93P-LH, 98P-ADD, and 01C-LH-PT. In New York, group insurance policies are underwritten by Sun Life Insurance and Annuity Company of New York (New York, NY) under Policy Form Series 93P-LH-NY, 98P-ADD-NY, and 01NYC-LH-PT. Group insurance policies are underwritten by Sun Life and Health Insurance Company (U.S.) (Wellesley Hills, MA) in all states under Policy Form Series GP-A and GP-D (or appropriate state edition). Product offerings may not be available in all states and may vary depending on state laws and regulations.

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Remove these cards and keep them in your wallet.

Emergency Travel Assistance

As an active employee enrolled in Sun Life's Basic Group Life insurance, you are a member of Assist America and are entitled to its services:

- Medical consultation, evaluation, and referral
- Hospital admission guarantee
- Lost prescription assistance
- Legal and interpreter referrals
- Emergency medical evacuation
- Care and transport of minor children

This is not medical insurance. No claims for reimbursement will be accepted. All services must be arranged and provided by Assist America. Spouse business travel excluded. Optional coverage for trips longer than 90 days available.

Stopping identity theft before it happens

To proactively protect your credit cards, you can register up to ten credit or debit cards for Identity Fraud Protection surveillance.

www.securassist.com/sunlife/

Online

18327

Access code

SecurAssist uses sophisticated webcrawling technology to watch underground chat rooms where thieves sell and trade stolen personal information. If we discover that your information is being sold or traded, we will alert you, often before a crime even occurs.

However, it is impossible to ensure that all chat rooms have been searched for your personal information. Your alerts may not contain or warn you of all of your personal information that may have been compromised.





Services just for you

Two personal services
as part of your
Group Life Insurance
from Sun Life Financial

Services provided by Assist America®,
a leader in global emergency services

Emergency Travel Assistance

If you have a medical emergency while you are more than 100 miles away from home, you don't have to face it alone. With one simple phone call, you can be connected to Assist America®'s staff of medically trained, multilingual professionals, who can advise you in a medical emergency, 24/7. You will be immediately connected to:

- Pre-qualified, English-speaking doctors, hospitals, pharmacies, and dentists anywhere in the world
- Medical consultation, evaluation and referral
- Hospital admission guarantee
- Emergency medical evacuation
- Lost prescription assistance
- Legal and interpreter services and more

You or your family (whether traveling together or separately) can activate Assist America's emergency services with one call to the number on your Assist America ID card, whether you are on vacation or on a business trip (spouse business travel excluded).

Identity Theft Protection

Identity theft is a serious crime. Each year, millions of Americans have their personal financial information stolen and must spend a significant amount of time and money to restore their records. If you ever become a victim of identity theft, you don't have to face it alone.

You have the support of a powerful Identity Theft Protection program. through Assist America's SecurAssist® Identity Protection program.

- 24/7 telephone support and step-by-step guidance by anti-fraud experts



- Expert case worker who is assigned to you and will help you notify your credit bureaus and file paperwork to correct your credit reports
- Help canceling stolen cards and reissuing new cards
- Help notifying police, financial institutions, and government agencies

You can also help stop identity theft before it happens:

- You can securely register up to ten credit or debit cards for 24/7 surveillance
- Registered cards are monitored using sophisticated webcrawling technology that watches underground chat rooms where thieves are selling and trading stolen personal information
- You receive early warning of potential threats and are notified if your identity has been misused



Remove these cards and keep them in your wallet.

Emergency Travel Assistance

If you or your family member has a medical emergency and are more than 100 miles from home, call or email:

800-872-1414

Within the U.S.

301-656-4152

Outside the U.S.

01-AA-SUL-100101

Membership number

medservices@assistamerica.com

Email

Employer Name

Employee Name

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Identity Theft Protection

If you are the victim of financial or medical identity fraud, immediately call:

877-409-9597

Call

01-AA-SUL-100101

Membership number:

Services provided by Assist America's SecurAssist Identity Protection to active employees enrolled in Sun Life's Basic Group Life insurance.

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